

BMGT 360 Fall 2012: Friday Break-Out Assignments

All assignments must be typed, 1 ½-2 pages double-spaced, and include your section number, the assignment number and the names of all group members who participated.

- 08/31 Class introduction. Review of the syllabus, FBO assignments and Managerial Interview assignment. Set up groups.
- 09/07 “Resolution: Close Down the HR Department,” Critical Thinking Application (CTA) 1-C, pp. 206-207 (510-511 in the full text). *Read the case and compile a list of advantages and disadvantages to outsourcing that could help a company make thoughtful decisions regarding its HRM programs.*
- 09/14 Managerial Interview paper due (for instructions, see handout). One-minute presentations in class.
- 09/21 “International HR: How About a Cuppa?” (Starbucks), CTA 2-B, pp. 208-209 (512-513). *Read the case and answer the following questions. 1. Referring to the HRM functions described in Ch. 2, what are the critical HRM issues for international settings? 2. Select a Country where Starbucks is not yet doing business (according to the list in the exercise) and explain why it might be a good opportunity for the company.*
- 09/28 Test #1 Review (Ch 1-4).
- 10/05 “Corporate Social Responsibility and HRM,” CTA 1-B, pp. 205-206 (509-510). Answer question #1 only.
- 10/12 “Hiring a Bank Teller,” Exercise 3.6, pp. 69-72 (607-610). Answer all questions.
- 10/19 “Joseph Garcia v. Hooters, Cameron v. LaVeille Maison” Exercise 3.5, pp. 65-68 (603-606); Answer questions 3 and 4.
- 10/26 “What Interview Questions Can You Ask?” (Handout). Identify which questions are/are not appropriate to ask in a job interview and why.
- 11/02 Test #2 Review (Ch 5-10).
- 11/09 “Rainyday Insurance Adjusters Company,” Exercise 8.2, pp. 135-138 (673-676). Answer all questions.
- 11/16 Mystery Shopper (522-523). *Read the case and answer the following questions. 1. Under what circumstances is it valuable to use a mystery shopper? Explain why. 2. Identify/select a specific job for a mystery shopper and explain (a) how you would prepare the shoppers for the job, (b) what they would do, and (c) how you would use the data that they collect.*
- 11/23 THANKSGIVING BREAK
- 11/30 “Job Analysis at CompTech,” Exercise 4.3, pp. 87-91 (625-629). Answer questions 1, 3, 4 and 8 only.
- 12/07 Final Exam Review (Ch 11-14).