All assignments must be typed, 1 ½-2 pages double-spaced, and include your section number, the assignment number and the names of all group members who participated.

08/31  Class introduction. Review of the syllabus, FBO assignments and Managerial Interview assignment. Set up groups.

09/07  “Resolution: Close Down the HR Department,” Critical Thinking Application (CTA) 1-C, pp. 206-207 (510-511 in the full text). Read the case and compile a list of advantages and disadvantages to outsourcing that could help a company make thoughtful decisions regarding its HRM programs.

09/14  Managerial Interview paper due (for instructions, see handout). One-minute presentations in class.

09/21  “International HR: How About a Cuppa?” (Starbucks), CTA 2-B, pp. 208-209 (512-513). Read the case and answer the following questions. 1. Referring to the HRM functions described in Ch. 2, what are the critical HRM issues for international settings? 2. Select a Country where Starbucks is not yet doing business (according to the list in the exercise) and explain why it might be a good opportunity for the company.

09/28  Test #1 Review (Ch 1-4).

10/05  “Corporate Social Responsibility and HRM,” CTA 1-B, pp. 205-206 (509-510). Answer question #1 only.

10/12  “Hiring a Bank Teller,” Exercise 3.6, pp. 69-72 (607-610). Answer all questions.

10/19  “Joseph Garcia v. Hooters, Cameron v. LaVeille Maison” Exercise 3.5, pp. 65-68 (603-606); Answer questions 3 and 4.

10/26  “What Interview Questions Can You Ask?” (Handout). Identify which questions are/are not appropriate to ask in a job interview and why.

11/02  Test #2 Review (Ch 5-10).


11/16  Mystery Shopper (522-523). Read the case and answer the following questions. 1. Under what circumstances is it valuable to use a mystery shopper? Explain why. 2. Identify/select a specific job for a mystery shopper and explain (a) how you would prepare the shoppers for the job, (b) what they would do, and (c) how you would use the data that they collect.

11/23  THANKSGIVING BREAK

11/30  “Job Analysis at CompTech,” Exercise 4.3, pp. 87-91 (625-629). Answer questions 1, 3, 4 and 8 only.

12/07  Final Exam Review (Ch 11-14).